

# SILOU

CUSTOMER NAME:

ORDER NUMBER:

ORDER DATE:

PRODUCT CODE	DESCRIPTION	SIZE	REFUND	REASON CODE	EXCHANGE	NEW SIZE	NEW COLOUR	REASON FOR RETURN
								1. Looks different to website
								2. Ordered more than one size
								3. Arrived too late
								4. Faulty
								5. Doesnt fit properly
								6. Doesnt suit me
								7. Incorrect item received
								8. Parcel damaged on arrival

## RETURNS POLICY

For UK customers, you have a 21 days in which you can return any item purchased from us. For international customers, you have 28 days to return the item. We are happy to accept returns, as long as the garment is in its original unworn condition and includes all original packaging.

## HOW TO RETURN TO US:

Please pack the item(s) you wish to return in their original condition, with the original packaging and enclose this fully completed returns note.

Return Address:

**Freepost SILOU ACTIVE**



SILOULONDON.COM

@siloulondon #Siloustyle

\\ HELLO@SILOULONDON.COM